

Contact: Brian Ahrens
Atlantic City Electric Communications
609-625-5860 (media hotline)

FOR IMMEDIATE RELEASE

Atlantic City Electric Preparing to Support Customers Ahead of This Weekend's Winter Weather

Mays Landing, N.J. (Jan. 22, 2026) — With winter weather expected to bring snow and freezing rain across South Jersey beginning late Saturday, Jan. 24, and continuing through Monday, Jan. 26, Atlantic City Electric is taking steps to ensure customers have the support they need before, during, and after the storm.

Atlantic City Electric is mobilizing for this winter storm and has proactively increased staffing to ensure crews are available to respond to any power outages as quickly and safely as possible. Of particular concern is the potential for a significant accumulation of snow, followed by sleet or freezing rain, which can have a severe impact on trees and power lines. Downed trees, limbs and other debris cause approximately half of all power outages during storms. Our preparations are focused on keeping customers safe and restoring service promptly if the weather causes damage.

Helping Customers Prepare

Atlantic City Electric encourages customers to take simple steps now to stay safe and comfortable if the storm affects power in their area:

- Keep bottled water and non-perishable, easy-to-prepare food on hand.
- Customers who rely on electricity for medical equipment, or who may be elderly or have disabilities, should confirm backup plans in case of an extended outage.
- Assemble an emergency storm kit with a battery-powered radio, flashlight, a first-aid kit, blankets, battery-powered or windup clock, extra batteries, medications, multi-purpose tool and list of important/emergency phone numbers.
- Fully charge cell phones, computers, electric vehicles, and other devices before the storm arrives.
- If you have a landline, keep a corded phone available in case mobile devices lose power.
- Place a working flashlight with fresh batteries on each floor of your home.

How to report outages

Atlantic City Electric asks all customers to [report outages](#) in any of the following ways:

- Online at atlanticcityelectric.com/storm
- Atlantic City Electric's free mobile app
- Text message, to 20661
- Phone, by calling 800-833-7476

These reporting services are available 24 hours a day, 7 days a week. To sign up for email and text notifications, visit atlanticcityelectric.com/alerts.

Restoration priorities

Atlantic City Electric's restoration priorities are public safety and other essential services such as 911 centers, hospitals, and pumping stations. Then restoration is generally scheduled so that the greatest number of customers can be restored as quickly and safely as possible. However, in cases of extended power outages, consideration is also given to customers who have been without service for the longest.

Downed wires: safety reminder

As a reminder, fallen overhead power lines should never be approached or touched even if the lines do not appear to be live or sparking. Call Atlantic City Electric at 800-833-7476 to report fallen electrical lines and power outages.

Atlantic City Electric customers are encouraged to visit atlanticcityelectric.com/alerts before winter weather grips the region. Customers can receive updates on their energy usage and information regarding power outages via text, email, or phone, including when power is out, when service is expected to be restored, or when power is restored. In addition, customers can text "ADDOUTAGE" to 20661, to enroll in our two-way texting program to report outages and check the status of an outage.

To learn more about Atlantic City Electric, visit [The Source](#), Atlantic City Electric's online newsroom. Find additional information by visiting atlanticcityelectric.com, on Facebook at facebook.com/AtlanticCityElectric, and on X, formerly known as Twitter, at twitter.com/AcEleCconnect. Atlantic City Electric's mobile app is available at atlanticcityelectric.com/MobileApp.

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Atlantic City Electric is a unit of Exelon (Nasdaq: EXC), a Fortune 200 company and one of the nation's largest utility companies, serving more than 10.7 million customers. Atlantic City Electric provides safe and reliable energy service to approximately 572,000 customers in southern New Jersey.